

Critical Customer Notification**Date of Notification:** 05 Jan 2018**Subject:**

Training Criticality Flag Issue

Issue Description:

If a document that is tied to a Training course is revised and the criticality flag is changed on the draft revision to "Disable Training," the parent InfoCard in the released vault is also updated to "Disable Training."

This issue has the potential of preventing training tasks from being sent for the released document InfoCard.

Solution:

Upgrade to 11.6.0.162579 or later.

Additionally, after changing the criticality flag on a draft InfoCard, you will need to edit the parent release InfoCard and update the criticality flag to be enabled.

Critical Customer Notice Details**Software Version(s) Affected:**

11.6.0.157612 through 11.6.0.162540

Module(s) Affected:

Training

Reference Number (incident or bug #):

MC Defect #03291

Software Version Containing Fix:

11.6.0.162579 or later

Fixed Software Version Release Date:

25 Oct 2017

Conclusion

All customers using MasterControl Training on the affected versions listed above are strongly advised to upgrade to the latest releases noted above or to apply the patch noted above.

Validation Requalification Recommendation

The customer is responsible for maintaining the validated state of their application. It is recommended that the customer review the Release Notes for the upgrades being installed and determine what requalification steps are required based on risk.



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Revision Number: **01**

Please note that patch files provided outside of an official patch release have not completed SQA testing, and are applied at the customer's own risk. Customers should evaluate and perform any additional testing deemed necessary by the customer.

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